

DKIM Implementation



MAAWG Training Series

Segment 4 of 4 on DomainKeys Identified Mail

From the onsite training course at the MAAWG 18th General Meeting
San Francisco, February 2010

DKIM Implementation – Video Segments

Segment 1 **20 mins.**

Theory

- General DKIM Architecture
- What DKIM Is and Isn't

Segment 2 **20 mins.**

Theory

- DKIM Protocol Details
- Separate Mail Streams & Signing Practices

Segment 3 **18 mins.**

Practical

- Planning
- Keys and Policies

Segment 4 **35 mins.**

Practical

- Signing Software
- Verifying Software
- Testing, Other Topics
- Q&A

Segment 4 Covers

Practical:

- Signing Software
- Verifying Software
- Testing and Other
 - Q&A

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Configuring to Sign Mail

- Consider signing options
 - Set signature expirations?
 - Signature will no longer validate after a specific time has passed
 - Which canonicalizations to use?
 - “relaxed” tolerates minor rewrites such as spacing changes, while “simple” implies maximum strictness
 - Include forensic data?
 - Allows a verifier to see if header fields changed in transit, preventing verification

Configuring to Sign Mail

- Steps specific to *opendkim*
 - Install the filter
 - Select a rendezvous socket
 - Filter will listen for connections from MTAs at the designated socket
 - Security considerations
 - Put private keys someplace safe
 - Filter needs read access to them, but nobody else does
 - Make a list of which keys are used for which users/domains

Configuring to Sign Mail

- Steps specific to *opendkim*
 - Write a configuration file
 - Signing options
 - Domain and key selection rules
 - Auto-restart
 - What socket to use
 - What SMTP clients should have mail signed
 - Start the filter
 - Configure the MTA to connect to the filter and restart it

Configuring to Sign Mail

- **Sample** `opendkim.conf` contents for signing all of a single domain with one key

```

AlwaysSignHeaders      Subject
AutoRestart            True
Background              True
Canonicalization        relaxed/simple
Diagnostics             Yes
Domain                example.com
KeyFile               /var/db/dkim/sign201002.key.pem
InternalHosts        /etc/mail/dkim/internal
LogWhy                  true
Mode                    sign
Selector             sign201002
SignatureAlgorithm      rsa-sha256
Socket                 inet:8891@localhost
Syslog                  Yes
  
```

Configuring to Sign Mail

- Sample file contents for signing multiple domains (v2.0.0 or later)

- `/etc/mail/openskim.conf:`

```

KeyTable                /etc/mail/dkim/keytable
InternalHosts         /etc/mail/dkim/internal
SigningTable         /etc/mail/dkim/signingtable
Socket                inet:8891@localhost

```

- `/etc/mail/dkim/keytable`

```

opskey  ops.example.com:ops:/etc/mail/dkim/keys/ops
mktgkey mktg.example.com:mktg:/etc/mail/dkim/keys/mktg
execkey exec.example.com:exec:/etc/mail/dkim/keys/exec
preskey exec.example.com:pres:/etc/mail/dkim/keys/president
defkey  example.com:default:/etc/mail/dkim/keys/default

```

- `/etc/mail/dkim/signingtable`

```

ops.example.com      opskey
mktg.example.com    mktgkey
president@exec.example.com preskey
exec.example.com     execkey
.example.com        defkey

```


Configuring to Sign Mail

- A note about OpenDKIM
 - All of the lookup tables referenced in `opendkim.conf` can be:
 - Comma-separated lists
 - Flat files
 - Files matching by regular expressions
 - Sleepycat databases (hash/btree)
 - LDAP directory lookups
 - SQL queries

Configuring to Verify Mail

- Generally you have the following steps:
 - Install your verifying agent (may be an MTA upgrade)
 - Might be the same as the signing agent
 - Tell it which mail to verify
 - Which SMTP clients, which users/domains
 - Might just be “everyone”
 - Select verifying policy options
 - Throw the switch!

Configuring to Verify Mail

- Verification policy options
 - DKIM specifies that an unsigned message and one with a bad signature should be treated the same
 - Any other verification choices are specific to the implementation you use, not to DKIM itself
 - Some common ones are discussed here

Configuring to Verify Mail

- Verification policy options
 - Require certain headers be signed even if absent
 - A favourite is Subject:, since MUAs generally display it
 - Modification or addition both invalidate signatures
 - Require a minimum of additional text when messages are signed with “ \perp =“
 - Prevents replay attacks with undesirable appended text

Configuring to Verify Mail

- Verification policy options
 - Do something with “z=” (forensics) header fields?
 - Can’t do anything other than figure out why a verification failed if it was caused by a header change
 - Authentication-Results: header fields
 - What *authserv-id* to use internally?

Configuring to Verify Mail

- Verification policy options
 - Apply ADSP?
 - Signers might want you to discard mail that's not signed or lacks a valid signature
 - You could end up rejecting/quarantining mail that was accidentally damaged
 - How much clock drift on signatures is allowed?
 - To tolerate misconfigured clocks out there

Configuring to Verify Mail

- Verification policy options
 - Do you want to trust third-party signatures?
 - Again, this is still controversial
 - By default, OpenDKIM only uses author signatures when making final decisions, but you can tell it there are other domains you trust

Configuring to Verify Mail

- **Sample** `opendkim.conf` contents

```
ClockDrift          300
DiagnosticDirectory /var/db/dkim/DIAGNOSTICS
DNSTimeout          10
InternalHosts       /etc/mail/dkim/internal
LogWhy               true
Socket             inet:8891@localhost
ADSPDiscard         Yes
Syslog               Yes
Statistics           /var/db/dkim/dkim-stats.db
```


More Complex Policy Options

- Experience has shown that there is a very wide variety of site-specific needs with respect to mail flow and policy enforcement
- Adding features to configuration files to keep up with changing environments is an uphill battle
- As a result, OpenDKIM now (as of v2.0.0) has hooks that allow one to write scripts to enforce policy

More Complex Policy Options

- *Lua* is the scripting language chosen
 - <http://www.lua.org>
 - Reference books available
- Three scripting entry points
 - *Setup*: Observe properties of message, decide whether to sign (and which key(s) to use), or verify, or both
 - *Screen*: For signed messages, examine the signatures and decide which ones to use and which to discard
 - *Final*: For signed messages, examine the results of processing each signature and decide what to do with the message
- `opendkim` exports message information and a bunch of access and utility functions to the Lua interpreter, then runs your script

More Complex Policy Options

- **Sample trivial setup script:**

```
-- See if {auth_author} was set
author = odkim.get_mtasymbol(ctx, "{auth_author}")

-- If it's not from an internal source or
-- authenticated, just verify it
if odkim.internal_ip(tx) == 0 and author == nil then
  odkim.verify(ctx)
  return nil
end

-- Since we got this far, we're signing; make a
-- signing request using the key "defkey" from the
-- KeyTable
odkim.sign(ctx, "defkey")

-- That's it!
return nil
```

More Complex Policy Options

- **Sample trivial screen script:**

```
-- retrieve the count of signatures on the message
nsigs = odkim.get_sigcount(ctx)
if nsigs == nil then
    return nil
end

-- get the From: domain
fdomain = odkim.get_fromdomain(ctx)
if fdomain == nil then
    return nil
end

-- for each signature, ignore it if it's not from the sender's domain
for n = 1, nsigs do
    sig = odkim.get_signhandle(ctx, n)
    sdomain = odkim.sig_getdomain(sig)
    if fdomain ~= sdomain then
        odkim.sig_ignore(sig)
    end
end
end
```

More Complex Policy Options

- **Sample final script**

```

-- retrieve the count of signatures on the message
nsigs = odkim.get_sigcount(ctx)
if nsigs == nil then
    return nil
end

-- If the message had too much stuff added to it (more than 120 bytes)
-- then bounce it
for n = 1, nsigs do
    sig = odkim.get_sighandle(ctx, n)
    bodylen = odkim.sig_bodylength(sig)
    canonlen = odkim.sig_canonlength(sig)
    if bodylen > canonlen + 120 then
        odkim.set_reply(ctx, "554", "",
            "Too much data after DKIM-protected body")
        odkim.set_result(ctx, SMFIS_REJECT)
    end
end

-- That's it!
return nil

```

Testing Your Setup

- Once configured for signing, send a test message to an autoresponder
 - Check <http://www.dkim.org> for a current list
- Autoresponder will try to validate your message and send it and the results back to you
- The reply will also be signed, so your verifier can take a crack at it
- Of course, if you run two disjoint sites, you can do this yourself

Beyond Basic DKIM

- RFC5451 defines a header field called Authentication-Results that can be used to tell MUAs and other filters what the results of DKIM were
 - Can also be used for SPF, Sender-ID, etc.
- There are some security considerations around using this
 - In particular, dealing with spoofs from outside
 - Read the spec, even if you plan to do this some other way!

Beyond Basic DKIM

- Domain reputation
 - OK, so `example.com`'s signature verified. So what?
 - Spammers can sign their mail just like you can
 - An MUA or filter that considers a verified signature to be ultimate approval is being foolish
 - What if one were to register `marriott.com` and send signed phishes? Would the average user be fooled?

Beyond Basic DKIM

- Domain reputation
 - Reputation seeks to associate value with a name
 - In the DKIM world, we would use the domain name found in “d=”, i.e. the domain that took responsibility for sending the message
 - Likely more value in finding good guys and letting them in than in finding bad guys and keeping them out
 - Bad reputations are very easily shed

Beyond Basic DKIM

- Domain reputation
 - Both commercial and open source efforts are in development
 - OpenDKIM has hooks for one of the open ones, which is still experimental

Beyond Basic DKIM



- Reporting
 - Many sites wish to be advised of unusual activity
 - DKIM failures might indicate phishing or unexpected problems in transit
 - Draft proposal to extend DKIM, ADSP and ARF to publish requests for such advisories
 - Can request reports of incidents such as unsigned messages or failed validations
 - Can request SMTP rejections with specific text, or can request ARF reports

Beyond Basic DKIM

- Doing it on your own
 - The *opendkim* package includes a C library called *libopendkim* that can be used to build your own DKIM-aware applications
 - Includes full HTML documentation

Who's Doing It Now

- Service providers
 - AOL (verifying)
 - Yahoo! (verifying)
 - Gmail (signing and verifying)
- Popular web sites
 - LinkedIn, Facebook
 - eBay, FTD
- Vendors
 - ...just about everyone
 - Several open source implementations

What's Up At MAAWG



- Might want to check out some of the other panels at this conference
 - DKIM and Signing Practices
 - Discusses current DKIM and ADSP-related topics

References

- **General Information:** <http://www.dkim.org>
- **DKIM is defined in RFC4871 (standards track)**
<http://www.ietf.org/rfc/rfc4871.txt>
- **Author Domain Signing Practices**
<http://www.ietf.org/rfc/rfc5617.txt>
- **Authentication-Results is defined in RFC5451 (standards track)**
<http://www.ietf.org/rfc/rfc5451.txt>
- **OpenDKIM**
<http://www.opendkim.org>
- **DKIM reporting is currently an IETF individual submission draft**
<http://www.ietf.org/ID.html>
draft-kucherawy-dkim-reporting
- **ARF is now being advanced by the MARF working group**
<http://www.ietf.org/dyn/wg/charter/marf-charter.html>

Questions & Answers



- Now's the time!